

**Document
For
Empanelment
of firms for**

Category S.NO.	Category
1.	Computer Systems & Peripherals
2.	IT related Infrastructure (e.g. Projector, LCD, Board & Panels etc)
3.	Software Packages
4.	Networking (LAN / WAN)
5.	Power Protection
6.	Software Development incl. S/W Dev., Web Dev., GIS etc.
7.	Turnkey Assignment
8.	Event Management
9.	Facility Management
10.	Technological Consultant
11.	Training
12.	Miscellaneous works (Data Entry, Computer Rental machines, CD Replication, Publishing works, AMC etc.)
13.	Agency to provide Technical Manpower in IT

(NIT No. : F1.3 (15)/Rajcomp/Rules/01

Date: 22-06-2009)

Name of the Company/Firm: _____

Address of the Correspondence: _____

Telephone No.: _____ Fax No.: _____

Price: Rs. 200/- Only

<p>RajCOMP C-Block, 1st Floor, Yojna Bhawan, Tilak Marg, C-Scheme, Jaipur – 302005 Tel: 2229394, 5101313 Fax : 2224855 Email : info@rajcomp.net Web : www.rajcomp.net</p>
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RajCOMP

NIT No. : F1.3 (15)/Rajcomp/Rules/01

Date: 22-06-2009

Offers for Empanelment

Sealed offers in paper-envelop are invited for empanelment with RajCOMP for providing the following items/services to Government Departments or any other organizations recommended by RajCOMP.

S.No.	Category of items/services	Empanelment Fee (non-refundable)	Empanelment period
1.	Computer Systems & peripherals	Rs. 2500/-	12 Months
2.	IT related infrastructure (e.g. Projector, LCD, Board & Panels etc)	Rs. 2500/-	12 Months
3.	Software Packages	Rs. 2500/-	12 Months
4.	Networking (LAN / WAN)	Rs. 2500/-	12 Months
5.	Power Protection	Rs. 2500/-	12 Months
6.	Software Development incl. S/W Dev., Web Dev., GIS etc.	Rs. 2500/-	12 Months
7.	Turnkey Assignment	Rs. 2500/-	12 Months
8.	Event Management	Rs. 2500/-	12 Months
9.	Facility Management	Rs. 2500/-	12 Months
10.	Technological Consultant	Rs. 2500/-	12 Months
11.	Training	Rs. 2500/-	12 Months
12.	Miscellaneous works (Data Entry, Computer Rental machines, CD Replication, Publishing works, AMC etc.)	Rs. 2500/-	12 Months
13.	Agency to provide Technical Manpower in IT	Rs. 2500/-	12 Months

Mandatory Conditions

- Offers will not be accepted without aforesaid empanelment fee and which are received after the prescribed time and date.
- The terms and conditions for supply/services on behalf of RajCOMP has to be read carefully and signed as per all schedules.
- Offers without requisite supporting document will be rejected. **Mandatory conditions and an indicative list of purchase order conditions are enclosed with this offer document.**

General Conditions

- The Empanelment Authority is Managing Director, RajCOMP, 1st Floor, Yojna Bhawan, Tilak Marg, C-Scheme, Jaipur (Rajasthan).
- Interested firm may submit their offer in the prescribed form / document only. Offer documents (Document of empanelment) may be seen on RajCOMP website www.rajcomp.net/tenders. Filled offer document in each category may be submitted alongwith Rs. 200/- in cash or demand draft (DD) in favour of Managing Director, RajCOMP payable at Jaipur as document fees and Rs. 2500/- (per category) as empanelment fees. This amount will not be refunded (add Rs. 50/- towards postal charges in case the bid document is sought by post). Offer not submitted in prescribed document will be rejected. **(Same**

document can be photocopied and submitted by a firm for different services with separate empanelment fees (Rs. 2500/-) and document fees (Rs. 200/-).

3. The empanelment fee payable is Rs. 2500/- per category (The firm shall submit separate application and empanelment fee for **each category of item/service** (no exemption in empanelment fee shall be granted). The Empanelment Authority may depute an inspection team for inspection of the facilities available by the respective applicants.
4. Firms should submit the offers for each category of items/services in separate envelopes and clearly mention the name of category, NIT no. on the envelope.
5. RajCOMP reserves the right to accept or reject any offer in any category without mentioning reasons thereof.

Date : -----

Signature of The Issuing Authority

RajCOMP

NIT No. : F1.3 (15)/Rajcomp/Rules/01

Date: 22-06-09

Form

I. Addressed to :

a.	Name of the Empanelment Authority	Managing Director
b.	Address	RajCOMP C-Block, 1st Floor, Yojana Bhavan, Tilak Marg, Jaipur (Rajasthan) – 302005
c.	Telephone	5101313, 2229394
	Tele Fax	0141-2228701
	Email	info@rajcomp.net (clearly mention the NIT no. in the subject of the mail)

II.

1.	Name of Firm				
2.	Name of Contact Person with Designation				
3.	Registered Office Address				
4.	Address of the Firm				
5.	Year of Establishment				
6.	Type of Firm	Public Limited	Private Limited	Partnership	Proprietary
	Put Tick(√) mark				
7.	Telephone Number(s)				
8.	Email Address/ Web Site	Email:		Web-Site:	
9.	Fax No.				
10.	Mobile Number	Mobile:			
11.	Certification/Accreditation/Affiliation, if Any				

III. The form fee amounting to Rs. 200/- (Rupees Two Hundred Only) has been deposited vide cash receipt no. _____ dated _____

IV. Following documents are attached towards the proof of empanelment fees deposited.

Sno.	Empanelment Fee deposited through	Number	Dated
1.	Demand Draft		
2.	Banker's Cheque (Local only)		

V. We agree to abide by all the terms and conditions mentioned in this form issued by the Empanelment Authority and also the further conditions of the said notice given in the attached sheets (all the pages of which have been signed by us in token of acceptance of the terms mentioned therein along with stamp of the firm).

Dated: _____

Name of the firm: _____

RajCOMP

NIT No. : F1.3 (15)/Rajcomp/Rules/01

Date: 22-06-09

Information to be filled by Firm for

1. **Software Development (Category no. 6)**
2. **Turnkey Assignments (Category no. 7)**
3. **Event Management (Category no. 8)**
4. **Facility Management (Category no. 9)**
5. **Technological Consultant (Category no. 10)**
6. **Agency to provide Technical Manpower in IT (Category no. 13)**

For empanelment with RajCOMP the participating firm must submit the following information along with supporting and self signed documents, failing which document will not be entertained for further evaluation:

S. No.	Items	Document Attached
1	Companies back ground	
	1. Client Base : Government/ PSUs / Private Organizations/etc	
	2. Geographical Presence (for providing support services) : Jaipur / Divisional Head Qtrs. / All Rajasthan/etc	
	3. Alliances & Partners : National Companies /Multi National Companies (MNCs)	
	4. CEO Background : Non Professional/ Professional / Technical	
2	Ability to Deliver Services	
	1. Methodology adopted for projects (Brief Sample documentation/case studies) : Unstructured / Structured	
	2. Certification : ISO 9001 or CMM Level 3	
	3. Proof of timely delivery (Work Completion or Satisfactory Work report)	
	4. Customer references : Government/ PSUs / Private Organizations/etc	
	5. Infrastructure : PCS / Printer / CD Writers /Scanners/ UPS etc	
3	Ability to Manage Services	
	1. Experience in similar projects	
	2. Methodology and Internal Structure to support delivery of services : Unstructured/ Structured /Certification on service delivery system/etc	
	3. Manpower (Technical Team) : Professional/Technical Staff/etc	
	4. Experience in other projects	
4	General Evaluation criterion	
	1. Investment in Rajasthan related with Infrastructure (e.g. Building, manpower)	
5	Company Financials	
	1. Status of the company (Public Ltd. /Pvt. Ltd / Proprietor)	
	2. Have you participated/ associated with RajCOMP earlier, if yes then please enclosed the proofs.	
	3. Financial Standing (Turnover, profit etc.)	

Information to be filled by firm for supply of

- 1. Computer Systems & peripherals (Category no. 1)**
- 2. IT related infrastructure (e.g. Projector, LCD, Board & Panels etc) (Category no. 2)**
- 3. Software Packages (Category no. 3)**
- 4. Networking Equipments (Category no. 4)**
- 5. Power Protection Equipments (Category no. 5)**

For empanelment with RajCOMP for the supply of Hardware, Networking Equipments, Software Packages and Power Protection Equipments the participating firm must submit the following information along with supporting and self signed documents, failing which document will not be entertained for further evaluation:

S. No.	Items	Document Attached
1	Companies back ground	
	1. Client Base : Government/ PSUs / Private Organizations/etc	
	2. Geographical Presence (for providing support services) : Jaipur / Divisional Head Qtrs. / All Rajasthan/etc	
	3. Alliances & Partners : National Companies /Multi National Companies (MNCs)	
	4. Status of the Company : Dealer/Distributor/National Manufacturer/ Multi National Manufacturer/etc	
2	Ability to Deliver Services	
	1. Certification : ISO 9001	
	2. Proof of timely delivery (Work Completion or Satisfactory Work report)	
	3. Customer references : Government/ PSUs / Private Organizations/etc	
	4. Infrastructure : PCS / Printer / CD Writers /Scanners/ UPS etc	
3	Ability to Manage Services	
	1. Experience in similar projects	
	2. Manpower (Technical Team) : Professional/Technical Staff/etc	
	3. Experience in other projects	
4	General Evaluation criterion	
	1. Investment in Rajasthan related with Infrastructure (e.g. Building, manpower)	
5	Company Financials	
	1. Status of the company (Public Ltd. /Pvt. Ltd / Proprietor)	
	2. Have you participated/ associated with RajCOMP earlier, if yes then please enclosed the proofs.	
	3. Financial Standing (Turnover, profit etc.)	

Information to be filled by firm for organizing Training (Category no 11)

For empanelment with RajCOMP for organizing Training Program on behalf of RajCOMP the participating firm must submit the following information along with verified supporting documents, failing which document will not be entertained for further evaluation:

Sl	Training Infrastructure	Details, if any
(Please tick the available training infrastructure and cross which is not available)		
1.	Location of the Institute On Link Road (40 ft) On Main Road (>= 60 ft)	
2.	Experience in the training business Two Years Four Years Six Years	
3.	Training experience in the Government	
4.	Last Year (2008-09) Turnover in IT training (Income Tax return is required) Rs. 1 Lac Rs. 2 Lacs Above 2 Lacs	
5.	Built up Space 90 Sq. Mtrs. 135 Sq. Mtrs. 180 Sq. Mtrs.	
6.	Pentium C2D or above make of Computers in the Lab 5 Computers 10 Computers 15 Computers	
7.	Local Area Network in the Lab	
8.	Number of classrooms in the institute 1 classroom 2 classroom more than 2 classroom	
9.	Class Room capacity 15 participants 20 participants	
10.	Whether library of computer books exists in institute Yes No	
11.	If Library exists then computer related books in the Library 200 Books 400 Books	
12.	License Software (Latest OS and Office Automation package)	
13.	Qualified faculty (PGDCA/"O" Level/BCA or above Two faculties and one lab technician Four faculties Six faculties	
14.	Teaching aids LCD projector	
15.	Internet Connections (Min 256 Kbps) Dialup connection Broadband Leased Line	

Note : Any Principal training company who has arrangements through franchises may apply but it has to provide list of franchises and also submit an undertaking from franchises for execution of the training, if orders are issued by RajCOMP.

Information to be filled by firm for providing

1. Miscellaneous works (12)

For empanelment with RajCOMP for miscellaneous works, the participating firm must submit the following information along with supporting and self signed documents, failing which document will not be entertained for further evaluation:

S. No.	Items	Document Attached
1	Companies back ground	
	1. Client Base : Government/ PSUs / Private Organizations/etc	
	2. Geographical Presence (for providing support services) : Jaipur / Divisional Head Qtrs. / All Rajasthan/etc	
2	Ability to Deliver Services	
	1. Proof of timely delivery (Work Completion or Satisfactory Work report)	
	2. Customer references : Government/ PSUs / Private Organizations/etc	
	3. Infrastructure : PCS / Printer / CD Writers /Scanners/ UPS etc	
3	Ability to Manage Services	
	1. Experience in similar projects	
	2. Manpower (Technical Team) : Professional/Technical Staff/etc	
	3. Experience in other projects	
4	General Evaluation criterion	
	1. Investment in Rajasthan related with Infrastructure (e.g. Building, manpower)	
5	Company Financials	
	1. Status of the company (Public Ltd. /Pvt. Ltd / Proprietor)	
	2. Have you participated/ associated with RajCOMP earlier, if yes then please enclosed the proofs.	
	3. Financial Standing (Turnover, profit etc.)	

RajCOMP

NIT No. : F1.3(15)/Rajcomp/Rules/01

Date: 22-06-2009

Terms and Conditions for Empanelment

Note: Firm should read these conditions carefully and comply strictly while sending their offers.

1. Offers for each category of items/services must be enclosed separately in a properly sealed envelope according to the directions given in the bid notice.
2. Participating firm is required to submit general strength of organization in relation to ability to provide goods/services, technical capability to supply & maintain goods & services and financial strength for executing work order and Satisfactory track record of vendor for last three years in supply & maintenance of goods.
3. In case of hardware, the manufacturing company shall have minimum turnover of Rs. 100 crores and ISO 9001 certification (for each item) so as to ensure quality and proper after sales support.
4. Any Change in the constitution of the firm, etc. shall be notified forth with by the firm in writing to the purchase officer and such change shall not relieve any former member of the firm, etc., from any liability under the contract.
5. No new partner/ partners shall be accepted in the firm by the firm in respect of the contract unless he/they agree to abide by all its terms and conditions and deposits with the purchase officer a written agreement to this effect. The contractor's receipt for acknowledgement or that of any partners subsequently accepted as above shall bind all of them and will be sufficient discharge for any of the purpose of the contract.
6. **Income Tax and Sales Tax/Service Tax Registration:** No firm who is not registered under the Income Tax act and Sales Tax/Service Tax Act prevalent in the State where its business is located shall bid. **The Income Tax and Sales Tax/Service Tax Registration Number should be quoted accordingly.**
7. Offer documents shall be filled in ink or typed. No bid filled in pencil shall be considered. The bidder shall sign the bid document at each page and at the end, in token of acceptance of all the terms and conditions of the bid.
8. **Validity:** Offers of empanelment shall be valid for a period of one year from the date of order/agreement with the empanelled firm and may be extended for a period of maximum three years based on the performance and mutual consent of RajCOMP and the respective vendor.
9. The firm shall not assign or sub-let its work or any substantial part thereof to any other agency.
10. Direct or indirect canvassing on the part of the bidder or his representative will be a disqualification.
11. If a firm imposes conditions, which are in addition to or in conflict with the conditions mentioned herein, its offer is liable to rejection. In any case none of such conditions will be deemed to have been accepted unless specifically mentioned in the letter of acceptance of bid issued by the empanelment authority.
12. If any dispute arises out of the contract with regard to the interpretation, meaning and breach of the terms of the contract, the matter shall be referred by the Parties to **The Secretary, Department of Information Technology & Communications, Government of Rajasthan, Jaipur** who will appoint one of his officer as the Sole Arbitrator who will not be related to this contract and whose decision shall be final.
13. All legal proceedings, if necessity arises, may by any of the parties (RajCOMP or Contractor/supplier) shall have to be lodged in courts situated in Jaipur and not elsewhere.
14. The empanelled firm will have to enter into an agreement whenever RajCOMP places an order.
15. **The Allocation of order, quantity etc. would be whole discretion of Purchasing Authority of RajCOMP.**
16. **Security Deposit (To be taken from the respective empanelled firm against the order):**
 - i. Security amount shall 5% of the order value.
 - ii. No interest will be paid by the department on the security money.
 - iii. The Security Deposit can be in the form of Fixed Deposit, DD/Banker Cheque/BG. Security in the form of cash will not be accepted.
 - iv. The other form of security money shall be as below:-
 - a. Post-office Saving Bank Pass Book duly pledged.
 - b. National Savings Certificate, Defense Savings Certificates. Kisan Vikas Patras, or any other script/instrument under National Saving Scheme for promotion of small savings, if the same can be pledged. These certificates shall be accepted at surrender value.
 - v. The security money shall be refunded immediately after expiry of warranty period provided there is no breach of contract by the supplier & provided there are no outstanding against the tenderer.
 - vi. **Exemption from Security Deposit:** No Exemption in Security Deposit would be given to any firm.

- vii. **Forfeiture of Security Deposit:** Security amount in full or part may be forfeited in the following cases :-
- When the terms and conditions of contract is breached.
 - When the tenderer fails to make complete supply satisfactorily.
 - Notice of reasonable time will be given in case of forfeiture of security deposit. The decision of the Purchase Officer in this regard shall be final.
17. The tenderer shall pay the expenses of completing and stamping the agreement during placement of order.
18. The order specific condition if any shall be mentioned while obtaining the offer.
19. Vendors marked/considered ineligible by RAJCOMP for empanelment, for the reason of non- satisfactory past performance, corrupt, fraudulent or any other unethical business practices, shall not be eligible for empanelment.
20. The firm empanelled based on the evaluation criteria will be required to submit financial bids on case to case basis. Firm meeting the technical specification with lowest price may be eligible for order. However the placement of order shall be at the whole discretion of the management of RajCOMP and RajCOMP may reject any offer with out assigning any reason.
21. Downtime for maintenance service would be kept as per the project requirement. Violation of the downtime will lead to penalty as proposed by purchase authority.

S.N.	Item		Time to attend call	Downtime allowed
1	Servers, PCs, Printers, LAN-Cabling Networking Equipments, Power Protection Equipments, software packages , IT equipments etc	Jaipur	4 Hrs.	8 Hrs.
		Out side Jaipur	8 Hrs.	24 Hrs.
2	Software Development, FMS, Turnkey Assignments	Jaipur	4 Hrs.	24 Hrs.
		Out side Jaipur	8 Hrs.	48 Hrs.

* In case downtime is more than prescribed limit, the supplier will ensure that a standby is provided. If the downtime exceeds the allowed period than penalty of 0.1% / Rs. 100 per day (0.1% of the order value of the item), which ever is higher.

22. **Review of vendors' list :** The list of vendors will be reviewed by RajCOMP from time to time with regard to –
- Adhering to time schedule for completion of job
 - Quality of service
 - Adherence to terms and conditions of Purchase Order.
 - General Conduct of vendor
23. **Right to deny Empanelment:** RAJCOMP will have the right to deny empanelment to any one or all vendors if in the view of RAJCOMP, empanelment of such vendor(s) may not be in the interest of RAJCOMP or other wise.
24. **Renewal of empanelment:** Renewal of empanelment will be considered after one year with out any renewal fee and shall be on the basis of past performance with regard to –
- Adhering to time schedule for completion of job
 - Quality of service
 - Adherence to terms and conditions of Purchase Order.
 - General Conduct of vendor
 - Quality of supplied/maintenance of goods and services during warranty and AMC.
- Vendors who default on above may be disqualified either for a limited period or on a permanent basis on case-to-case basis in addition to imposing such penalties as may be permissible under bid/tender condition.
25. The mandatory terms and conditions applicable to category 1 to 6 would be applicable for turnkey assignments also as these can be a component in a turnkey assignment.
26. Facility Management may comprises of the following :
- ❖ Project Implementation and Post implementation support for computerization projects
 - ❖ Maintenance and support of hardware and networking equipment.
 - ❖ Application software training and support.
 - ❖ Anti-Virus services.
 - ❖ Office automation support
 - ❖ Database administration.

Note:

The word “firm” would stand for Proprietary firm/Partnership Firm/ Company (Pvt. Ltd./ Ltd.)/Registered Society/Organizations/ PSU's etc.

RajCOMP

NIT No. : F1.3(15)/Rajcomp/Rules/01

Date: 22-06-2009

Terms and Conditions of Purchase Order (Only Indicative list)

1. In case of software development, the company shall provide the requisite and skilled manpower (on their roll with identity cards) related to project at site at least during the period from system study to final implementation of project in lieu of having office at Jaipur.
2. In case a project is being developed on pilot basis then the project developing agency will not be allowed for any publication and release of information or news through media, the IPRS will rest with RajCOMP. In case firm is found defaulter with this condition then purchase order value will not be released and developing agency will be liable for the legal action.
3. The software developing agency shall ensure that intellectual property right (IPR) for customization of the software will be that of RajCOMP.
4. The payment condition in case of hardware may be as under:
 - ❖ 50% on delivery, Inspection and stock entry (on intimation by user department)
 - ❖ 40% on successful installation
 - ❖ 10% after one month of successful operations (functionality & utilization certificate from user department)
5. The payment condition for software development may be as under:
 - ❖ 70% on installation, customization and acceptance by user department (UAT) and supply of deliverables (e.g. Application software with source code in two sets of CD ROMs , User Manual, Configuration document, Technical Architecture Document, Application flow document, Training Manual, UAT Report along with test cases)
 - ❖ 15% after 3 months on successful running and
 - ❖ 15% after the end of support period for the software (on Successful Completion, functionality & utilization certificate by the user department).
6. At the time of a hardware purchase the terms and conditions of the order may include following among other conditions:
 - a) The prices are inclusive of VAT, excise duty, packaging, transportation, octroi and all other government levies and taxes, if any
 - b) Items should be as per the specifications mentioned in purchase order.
 - c) All the items should be delivered and installed within <no.> days at <name of office/location> for which no additional cost would be admissible to the firm.
 - d) Inspection of the items as per specifications may be got done from a team constituted by purchase authority.
 - e) All items mentioned above will be supplied with <no. of year> year comprehensive onsite warranty from the date of installation.
 - f) The Firm has to provide satisfactory installation and working report duly verified by respective officer of the <name of office/location>.
 - g) Billing Name & Address: The bills in duplicate may be sent in the name of <name of office/location> A/C Managing Director, RajCOMP, Jaipur along with the duly signed delivery, inspection, stock entry and installation report.
 - h) LD would be applicable as per GF&AR.
 - i) Security Deposit & Agreement: The firm would be required to execute an agreement on non Judicial stamp of Rs. 100/- within <no. of days> days of receipt of this order and deposit security amount as per 5% of the total order price in the form of BG/Cash/NSC/DD in the name or duly pledged in the name of Managing Director, RajCOMP, Jaipur, failing which action would be initiated as per GF&AR.
 - j) Submit an Undertaking, that in the event of price reduction between order and supply, the firm would reduce the price accordingly.
 - k) If above formalities are not completed within the above specified period, it would be presumed that firm is not interested in executing the order and the order would be treated as cancelled.
 - l) Payment condition as per clause 4 stated above.
 - m) The firm has to provide the functionality certificate together with utilization certificate duly verified by respective officer of the <name of office/location>.
7. At the time of a software development order the terms and conditions of the order may include following among other conditions in additional to clause no. 1, 2,3 & 5

- a) The prices are inclusive of VAT, excise duty, packaging, transportation, octroi and all other government levies and taxes, if any
 - b) Destination Location: <name of office/location>
 - c) Technical Specification/Details (Scope of Work) : As per scope of project
 - d) Deliverables: As per scope of project
 - e) Time Schedule: Within <no. of days> days from the date of order (as per scope of project).
 - f) Terms of Payment: As per clause 5 stated above
 - g) Performance Security & LD: Security amount as per 5% of the total order price in the form of BG/Cash/NSC/DD in the name or duly pledged in the name of Managing Director, RajCOMP, Jaipur, failing which action would be initiated as per GF&AR. LD would be applicable as per GF&AR.
 - h) Inspection of the items as per specifications may be got done from a team constituted by purchasing authority.
 - i) Agreement: You are requested to execute an agreement on non Judicial stamp of Rs. 100/- within <no. of days> days of receipt of this order.
 - j) Billing Name & Address: The bills in duplicate may be sent in the name of <name of office/location> A/C Managing Director, RajCOMP, Jaipur along with the duly signed delivery, inspection, stock entry and installation report.
 - k) Submit an Undertaking, that in the event of price reduction between order and supply, firm would reduce the price accordingly.
 - l) The Firm has to provide satisfactory installation and working report duly verified by respective officer of the <name of office/location>.
8. The above mentioned conditions are only indicative, the final list of conditions may vary as per the category needs, project needs and RajCOMP requirement. RajCOMP reserves the rights to change above conditions as and when required without intimation and the conditions can change as per the scope of allotted work.
9. Under the category of “ Agency to provide Technical Manpower in IT” , all liabilities of the manpower (To be engaged on project basis) will be of the agency. RajCOMP will not be responsible for any liabilities or damages towards the manpower deployed by agency.

Note:

The word “firm” would stand for Proprietary firm/Partnership Firm/ Company (Pvt. Ltd./ Ltd.)/Registered Society/Organizations/ PSU’s etc.

Mandatory Condition for Empanelment

S No	Category	Experience	Status of firm	Turnover (In Last FY) (in Rs.)	Certification	No. of orders with successful delivery & completion (Attach order of the last 3 years of cumulative value)	Service/ support center	Technical Manpower available on firm's own roll
1.	Computer Systems & peripherals	5 yrs	Should be Manufacturer/ Authorized Dealer/ Distributor	100 Crores for Manf., 25 Lacs for Auth. Dealer /Distributor	ISO 9001 (only for Manufacturer) for each item	No. : Min. 3 Order Value : Rs. 10 Lacs each	At Jaipur and arrangement at Divisional HQ through partners	Min. 5 person in Rajasthan
2.	IT related infrastructure (e.g. Projector, LCD, Board & Panels etc)	5 Yrs.	Should be Manf./ Authorized Dealer/ Distributor	12.50 Lacs	ISO 9001 (only for Manufacturer) for each item	No. : Min. 3 Order Value : Rs. 10 Lacs	At Jaipur and arrangement at Divisional HQ through partners	Min. 5 person in Rajasthan
3.	Software Packages	2 yrs	Developer/ Auth. Dealer/Distributor	12.50 Lacs	ISO 9001 (only for Manufacturer) for each item	No. : Min. 3 Order Value : Rs.10 Lacs	--	Min. 5 person in Rajasthan
4.	Networking (LAN / WAN)	2 yrs	Manf./ Auth. Dealer/ Distributor	12.50 Lacs	ISO 9001 (only for Manufacturer) for each item	No. : Min. 3 Order Value : Rs.10 Lacs	At Jaipur and arrangement at Divisional HQ through partners	Min. 5 person in Rajasthan
5.	Power Protection	2 yrs	Manf./ Auth. Dealer/ Distributor	12.50 Lacs	ISO 9001 (only for Manufacturer) for each item	No. : Min. 3 Order Value : Rs.10 Lacs	At Jaipur and arrangement at Divisional HQ through partners	Min. 5 person in Rajasthan
6.	Software Development incl. S/W Dev., Web Dev., GIS etc.	2 yrs	Development Firm	25 Lacs	Min.CMM level-3 or ISO 9001	No. : Min. 3 Order Value : Rs.10 Lacs	Undertaking to provide skilled and technical manpower during the execution of the project.	Minimum 10 persons
7.	Turnkey Assignment	2 yrs	Firm	25 Lacs	Conditions as applicable to category 1 to 6	No. : Min. 3 Order Value : Rs. 10 Lacs		Minimum 10 persons
8.	Event Management	2 yrs	Firm	12.5 Lacs	--	No. : Min. 3 Order Value : Rs.10 Lacs		Minimum 10 persons
9.	Facility Management	2 yrs	Firm	12.5 Lacs	ISO 9001	No. : Min. 3 Order Value : Rs.10 Lacs		Minimum 10 persons
10.	Technological Consultant	3 yrs	Firm	25 Lacs	-	No. : Min. 3 Order Value : Rs. 10 Lacs		Minimum 10 persons
11.	Training	2 yrs	Franchise/firm	10 Lacs	-	Order Value : Rs.20,000 from Govt. Dept/Agency	Rajasthan	Min. 3 persons at Jaipur/Rajasthan
12.	Miscellaneous works (Data Entry, Computer Rental machines, CD Replication, Publishing works, AMC etc.)	2 Yrs.	firm	5 Lacs		No. : Min. 3 Order Value : Rs.10,000	Rajasthan	Min. 3 persons at Jaipur/Rajasthan
13.	Agency to provide Technical Manpower in IT *	2 Yrs	Firm	12.5 Lacs	-	No. : Min. 3 Order Value : Rs.10 Lacs	Undertaking to provide skilled and technical manpower during the execution of the project.	Minimum 10 persons

The word "firm" would stand for Proprietary firm/Partnership Firm/ Company (Pvt. Ltd./ Ltd.)/Registered Society/Organizations/ PSU's etc. The firm possesses Income Tax and VAT/Service Tax certificate as required.

* Note : Under the category of " Agency to provide Technical Manpower in IT" , all liabilities of the manpower (To be engaged on project basis) will be of the agency. RajCOMP will not be responsible for any liabilities or damages towards the manpower deployed by agency.